**Satellite to SD-WAN (Software Defined Wide Area Network) Project Updates:**

The pilot phase of the project is wrapping up and thus far the overall response from the TLETS user community has been positive. The next phase of the project is scheduled to begin in January 2025.

Priority conversion is given to agencies that need to have the DPS relocate and/or replace their damaged Satellite Equipment. If your agency meets one of these criteria, please email TLETS.Router.Project@dps.texas.gov to request information about a SD-WAN Router.

**FAQs**

**What are the technical requirements to install a SD-WAN Router?**

If you are interested in obtaining this information, please email DPS at TLETS.Router.Project@dps.texas.gov and request an installation guide. Please feel free to share the installation guide with members of your technical and/or administrative staff.

**When will my agency be converted to SD-WAN?**

Due to the scope and complexity of this project it is not possible for the DPS to provide an estimate on when a specific agency will be converted to SD-WAN.

**Will the DPS contact my agency prior to shipping equipment?**

Yes, we will try to contact your agency at least 30 days in advance as we will need answers from you before a router can be provisioned for your agency.