Texas Department of Public Safety

CRNEWS

CHANGE RECORDS DIVISION

CRIME RECORDS DIVISION, Third Quarter (July-September) 2024

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CR News is Published by Texas DPS. Send comments, suggestions, and mailing list updates to Taylor Mohel, anne.mohel@DPS.texas.gov.

Celebrating...

Sonya Stell, pictured right with Director Freeman Martin at the Promotional Ceremony, was promoted to CJIS Technical Manager for the CJIS Security Office.



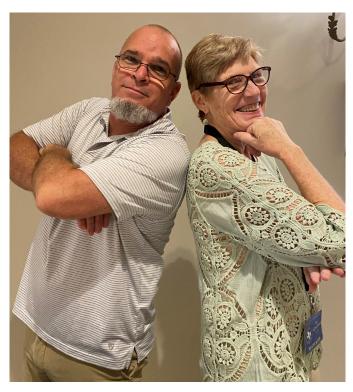


...Our Team's Recent Promotions

Tanya Wilson, pictured left at the Promotional Ceremony with Director Freeman Martin, was promoted to Crime Records ADB Manager.
Also promoted, Crystal Sanchez has accepted the supervisor position over the Criminal History Inquiry Unit.

COMPLIANCE & TRAINING BUREAU (CATB)

2024 Crime Records Conferences



Training & Development Specialists Jeff Hammonds and Sue Whisenhunt strike a pose.



From left: Training Supervisor John Morse, Training and Development Specialists Jeff Hammonds, Sue Whisenhunt, and Training Supervisor Maggie Walker

The 2024 Crime Records Conferences were a tremendous success! We hosted events in Dallas, South Padre Island, Austin, and Houston, attracting over 1,100 attendees. The conferences covered a wide range of topics, including Incident-Based Reporting, Criminal History Reporting, Non-Criminal Justice, TCIC Training and Audit, and Sex Offender Registration. We sincerely appreciate everyone's participation.



From left: Training Supervisor Maggie Walker with Training & Development Specialists Nina Steward, Melissa Walker



Training &
Development
Specialists
Melissa Walker
(left) and Nina
Steward

CJIS Audit: Criminal History Reporting (CATB)

CJIS and JJIS Completeness Percentages

Please note that granting agencies will review the 2018 through 2022 reporting years for the 90% Completeness Percentages. It is advisable for each department in your county to regularly run a County Combined Completeness Report to monitor your county's performance.

If your five-year average completeness is below 90% in either Adult or Juvenile categories, please reach out to your Criminal History Reporting Trainer or contact the Criminal History Reporting Training main line for guidance and support.

Average Days to Report Dispositions

On September 5, 2019, the Governor issued an executive order to improve disposition reporting time frame:

"Beginning January 1, 2020, all future grant awards from the Office of the Governor to counties shall require a commitment that the county will report at least 90 percent of convictions within seven business days to the Criminal Justice Information System at the Department of Public Safety. By January 1, 2021, such reporting must take place within five business days."

New Court Disposition Numeric (CDN) Codes

Two new CDN codes have been introduced:

- CDN 413: Deferred Amended Probation -Probation amended for a subject on deferred adjudication.
- CDN 414: Deferred Sentence Modified -Sentence modified for a subject on deferred adjudication.

Key Points:

- CDN 413 and CDN 414 can only follow CDN 312 (Deferred Adjudication).
- CDN 326 and CDN 332 are no longer allowed to follow CDN 312.
- Use CDN 413 for orders extending deferred adjudication.
- Use CDN 414 instead of CDN 332 for deferred adjudication cases (rarely used).

Updates:

- The CDN spreadsheet and cross-reference table have been updated.
- Previous records with CDN 326 or CDN 332 following CDN 312 will cause sequence errors.
 Edit the record or request a correction to change CDN 326 or CDN 332 to CDN 413.

Note:

- CDN 326 and CDN 332 can still follow CDN 310 as usual.
- Check with your vendors for necessary updates to your record management system.

Contact Information

CJISJJIS@dps.texas.gov or 512-424-2478.

New Sex Offender Registration Secure Website and Public Website (CATB)

In October 2024, the Texas Sex Offender Registry's secure and public websites will undergo major updates, including a user interface makeover. While the design will change, the overall functionality and layout will remain similar to the current system, so users should find the transition smooth. Training resources will be available to help users navigate the new system and features.

Key new features include:

- Multi-Factor Authentication at login, compliant with the latest FBI CJIS Security Policy
- A new Account Status welcome page to highlight items needing attention (e.g., Open/ Incomplete Verification Entries)
- Online Chat Support Advanced search options with improved results display
- Optional digital signature capture for agencies that prefer paperless management

- The ability to add agency notes or comments on registrant records
- Document and file uploads to the Secure SOR
- An eLearning Training Module to guide users through the new website and features

For more information:

SOR Secure Website (CJIS Users):

https://secure.txdpscrimerecords.org/ CriminalJustice/

SOR Public Website:

https://secure.txdpscrimerecords.org/PublicSite/

A glimpse at the Texas Sex Offender Registry website's new look:



Incident-Based Reporting Training (CAT)

The Compliance and Training Incident-Based Reporting (IBR) Training and Development Specialists are dedicated to delivering comprehensive training on critical topics such as Molly Jane's Law, Use of Force, and NIBRS Overview. We're here to support our agencies with the knowledge and resources needed for accurate and effective reporting.

2024 Crime Records Conference Success!

Thank you to everyone who attended the 2024 Crime Records Conferences. We hope you had an opportunity to connect with the Compliance and Training Bureau teams. For those who couldn't attend, we look forward to seeing you at the 2025 Crime Records Conference.

Reminder

House Bill 4879, mandating National Incident-Based Reporting (NIBRS), went into effect on September 1, 2023.

Training Opportunities

Great news: We offer free monthly virtual training sessions and the IBR Training team now provides TCOLE credit for both virtual and in-person training.

Monthly virtual training announcements are emailed to your agency's NIBRS point of contact, detailing available classes and dates. Please share these announcements with staff members who would benefit from the sessions.

If you're not receiving these emails, please contact: IBR.Training@dps.texas.gov.



2024 Crime Records Conference, from left: Training & Development Specialists Valerie de Angeli, Jaimee Mayes, Training Assistant Coordinator Jennifer Bushee, and Training Supervisor Maggie Walker

For more information regarding trainings:

Don't hesitate to reach out to IBR.Training@dps.texas.gov

New Website

The Compliance and Training Bureau now has a centralized website where you can find key resources and information. Visit us at:

https://www.dps.texas.gov/section/crime-records/compliance-and-training-bureau

NIBRS Assistance

NIBRS@dps.texas.gov or call our main office at (512) 424-2091.

TCIC/TLETS Training Unit (CAT)

The TCIC/TLETS Training Unit is a team of experts who provide customized training for law enforcement and criminal justice agencies throughout the State of Texas. The courses offer assistance to the user community improving their skills, knowledge, and performance with the TLETS system. The TCIC/TLETS Training Unit has a proven track record of delivering high-quality and effective training programs that meet the needs and expectations of TLETS users.

Courses Offered by TCIC/TLETS Training Unit:

- TCIC/TLETS Full Access (TCOLE #4802 24 hours)
- TCIC/TLETS Less Than Full Access (TCOLE #4801 16 hours)
- TCIC/TLETS Mobile Access (TCOLE #4800 eight hours)
- TCIC/TLETS Peace Officer (TCOLE #3801 four hours)
- TCIC/TLETS Peace Officer Online (No TCOLE Credit)
- TCIC/TLETS Criminal Justice Practitioner Online (No TCOLE Credit)
- TCIC/TLETS Terminal Agency Coordinator (TAC) (TCOLE #3814 eight hours)
- TCIC/TLETS Agency Administrator (TCOLE #3803 two hours)
- TCIC/TLETS Associate Trainer (TCOLE #4804 32 hours)
- TCIC/TLETS Associate Trainer Recertification (TCOLE #4805 eight hours)
- Continuity of Care Online TXGang (No TCOLE Credit)

To access available and upcoming courses, log in to nexTEST with your Open Fox credentials and select the Classroom Training Registration tab. From there, you can filter and find the courses you need. The "Other Training" tab provides a link to the Nlets training portal, which offers supplementary training information. Please note that CJIS online credentials are required to access the Nlets training portal. The training unit welcomes feedback on how we can improve the courses and services we offer.

CRIME INFORMATION BUREAU (CIB)

TCIC: Locate Procedures

NCIC policy mandates placing a locate when property is found, a missing person is located, or a wanted person is apprehended. This includes using the code NOEX when the entering agency will not extradite the apprehended person, even

if the apprehending agency is within the defined extradition limits.

Extradition limits must be reviewed before submitting a hit confirmation request, especially for out-of-state cases. Awareness of these limits

Locate Procedures (Cont.)

increases officer safety and avoids wasting resources. If an out-of-state NCIC record includes EXL 4 (Felony) or D (Misdemeanor), the state indicates it will not extradite, rendering a hit confirmation request (YQ) unnecessary.

Exceptions to Placing a Locate:

A locate is not required if:

- 1. The hit indicates no extradition.
- 2. The person is outside the geographical extradition area.

In these cases, the record should not be located. Otherwise, all records for a missing person, apprehended wanted person, or recovered property must be updated to reflect the correct status.

Purpose of a Locate

A locate signals that the wanted person has been apprehended or the property recovered, pending the entering agency clearing the record. If the locating agency holds the person on local charges, **DETN** must be entered in the extradition field.

Restrictions on Locate Placement

- The agency that entered the record cannot use the locate unless:
 - The locating agency places a locate incorrectly.
 - o The locating agency fails to place a locate on a wanted person record.
- In such cases, the entering agency may place a locate with the requirement that a detainer is also added.

Extradition Field Codes

The following codes are used when placing a locate:

- 1. EXTR (Extradite):
 - The subject will be returned to the wanting agency.
 - Used when the entering agency confirms extradition or intrastate pickup.
 - Applicable for federal agency records when the person is apprehended by federal or local authorities.
- 2. DETN (Detain):
- The subject will not be returned immediately.
- Used when the locating agency holds the person on local charges or the person is in a government facility (e.g., prison).
- 3. NOEX (No Extradition):
- The subject will not be returned to the wanting agency.
- Used when:
 - o The entering agency confirms no extradition or intrastate pickup.
 - o Extradition decisions are unavailable despite efforts to obtain them.

Impact of Multiple NOEX Locates

When a record is located twice using NOEX, the entire wanted person record (including supplemental data) is automatically retired. The acknowledgment will confirm the record's retirement.

Policy Note

If a locating agency cannot extradite due to administrative reasons (e.g., jail capacity), it must

Locate Procedures (Cont.)

still place a locate using **NOEX.** If this results in the record being purged after a second NOEX locate, the entering agency must re-enter the record. Agencies must not request locating agencies to bypass NCIC policy for administrative reasons.

The only acceptable reason for not placing a locate is when the record indicates no extradition or limitations, and the subject is outside the extradition area.

Record Keeping

Agencies should maintain copies (electronic or hard) of all hit confirmation information, including **YQ** and **YR** messages, to demonstrate compliance with NCIC policies.

TLETS Operations (CIB)

User Request Forms

TLETS Operations aims to deliver the fastest response times for new user requests. Recently, we have experienced a surge in new requests, leading to extended wait times. The average turnaround time, previously approximately 10 days, is expected to increase to 30 days as we address the backlog. Kindly plan appropriately when sending your User Request Forms. If your request is urgent, please include your justification for the urgency in the body of the email.

Transition from TLETS VSAT to SD-WAN Network

The Texas Department of Public Safety would like to thank all TLETS Member Agencies that participated in the TLETS SDWAN Solution Survey earlier this year regarding DPS TLETS network infrastructure as we begin planning to transition

all VSAT sites to the Software Defined Wide Area Network path. DPS would like to inform all TLETS Member Agencies that several agencies have deployed the SD-WAN solution within their Local Area Networks and have successfully connected to the DPS TLETS Network. Currently, a pilot program is underway, and DPS hopes that the feedback gained from the pilot will be valuable in helping us refine the deployment process for all sites.

FAQs

Will the equipment be provided by DPS?

The Router, backup LTE module, and SIM card will be paid for 100% by the Texas Department of Public Safety.

What carrier options are available for the backup SIM card?

AT&T and Verizon. Agencies get the choice.

TLETS Operations (Cont.)

When will my agency get a router?

We're planning a phased approach to this project. We will reach out to your agency once we're closer to your implementation.

What is the best way to contact DPS for any questions or concerns I might have?

An inbox has been established for this project. You can reach us at TLETS.Router.Project@dps.texas.gov.

CRIMINAL HISTORY RECORD INFORMATION SERVICES BUREAU (CHRIS)

New NIE Reporting: Self-Admissions of the Use of a Controlled Substance

Law Enforcement Agencies (Police Departments and Sheriff's Offices) can now get access to NICS Indices reporting for their agency's ORI on the CJIS/LES website. This is for law enforcement agencies to report self-admissions of the use of a controlled substance (only where the person is not arrested for a controlled substance offense as arrests for controlled substance offenses will be sent from CCH to NICS). This reporting was added to follow the federal prohibiting criteria of "an unlawful user and/or an addict of any controlled substance (CFR Section 922, Title 27 – 922(g)(3))."

The controlled substance NICS entries will automatically expire one year (365 days) from the date of admission entered by the agency. This is per the FBI's controlled substance NICS prohibitory regulations. All controlled substance NICS Indices entries are programmed to automatically send cancellations on the expiration

date and no action to cancel the entry will be needed by the entering agency.

It is required that the law enforcement agency have and maintain documentation of the admission of use. This documentation will most likely be in the police reports and will be required to be produced by the law enforcement agency for FBI NICS Indices audits. Copies of the documentation will be requested from them by DPS personnel at the time of the FBI NICS audit.

For questions or training needs:

Reach out to your CJIS Auditor or the CJIS Audit Unit at 512-424-2478 and CJISJJIS@dps.texas.gov.

BIOMETRIC SERVICES BUREAU (BSB)

Improving Your Agency's Fingerprint Submission Quality

One purpose of the Biometric Services Bureau (BSB) is to assist law enforcement personnel in understanding potential problems encountered while attempting to acquire good quality fingerprints, as well as the benefits of improving the quality of an agency's fingerprint submissions to The Texas Department of Public Safety (DPS). Clear, visible fingerprints form the basis of our state's Computerized Criminal History (CCH) and Automated Fingerprint Identification System (AFIS) databases. Agencies submitting fingerprints to DPS must be mindful of proper techniques for capturing good quality fingerprints. The following will assist in obtaining fingerprints that meet DPS standards.

Common issues when capturing quality fingerprint images:

Whether via ink or livescan, issues can include the presence of skin conditions, physical disfigurements, or psychological barriers. Skin conditions can be disease-based, the result of occupational wear, or due to the natural degradation of fingerprint ridges with age, all of which ultimately obscures fingerprint ridge detail for verification. A potential solution for both ink and livescan fingerprinting, is to make sure the hands are cleaned thoroughly. A simple, glycerinbased product on the fingers can also be beneficial. Glycerin hydrates the skin and expands friction ridges, leading to clearer fingerprint images. However, caution should be used with livescan machines, as the hands should be devoid of any and all excess residue before coming into contact

with the glass plate.

Physical disfigurements can also hamper fingerprint capture. A good rolling technique involves the rotation of the hands and wrist, but what happens if the person being fingerprinted does not have the mobility to enable this? A tool called a fingerprinting spoon (also known as a postmortem print spoon) can be useful on those who have lost mobility to the degree it hinders a good print capture technique.

Some of the poorest quality fingerprints we see are sex offender

submissions. While a lack of training will enable poor quality prints, we also acknowledge there can be a psychological barrier that occurs between the agent taking the fingerprints and the offender being printed. There is a sense of "moral disgust" that can occur when in contact with hands that have committed a sexual crime. This can be jarring enough to make a finger-printer rush the process. We must always practice patience through the rolling technique and remember the criminal justice value that comes with obtaining quality fingerprints for those required to submit them. This protects vulnerable populations and efficiently aids the integrity of registry tracking. Improving fingerprint quality submissions to DPS is beneficial to all facets of public safety. Fingerprint tenprints submitted to DPS, regardless of format, add integrity to the large, continually evolving database. It is crucial DPS receives good quality fingerprints. When we do not, submitted fingerprints may fail to correctly identify someone

BSB (Cont.)

with a criminal record. This phenomenon is called a "missed hit". Our AFIS and CCH systems then assume the fingerprint submission is new to the database, assigns a State Identification Number (SID) number, thus creating a misrap further requiring manual comparison in order to consolidate. This disrupts the person's SID file, creating potential identity relationship issues for law enforcement, judiciary procedures, and applicant background checks.

Fingerprint Submission Dos and Don'ts (for both ink and/or livescan as appropriate):

DO

- Clean all fingers prior to fingerprinting.
- ALWAYS print the plain/slap impressions simultaneously.

 Submit fingerprint cards to DPS within appropriate CJIS dictated timeframes.

DON'T

- Use unapproved cleaning agents on livescan glass!
- Use printing mediums other than Black Printer's Ink!
- Print out duplicated fingerprints from previous arrests and submit them as new! Yes, we can tell.

For additional guidance, questions regarding fingerprint capturing techniques or DPS BSB provided trainings:

Email to the attention or our Lead Biometric Analysts at FP.Request@dps.texas.gov.

Incident-Based Reporting Bureau (IBR)

2024 N-DEx Success Story of the Year Winner

Detective Samantha King from the Colleyville Police Department has been selected as the 2024 N-DEx Success Story of the Year winner, and the Williamson County Sheriff's Office contributed the record that was used in the investigation.

The Success Story of the Year is presented to the most outstanding success submission that exemplifies how use of the N-DEx System greatly impacted a case. Detective King's award was presented at the semi-annual FBI Criminal Justice Information Services (CJIS) Advisory Policy Board meeting in December 2024.

The Winning Submission:

A detective with the Colleyville Police Department

2024 N-DEx Success Story (Cont.)

investigated burglaries from lockers at a local fitness center. The fitness center's members place their wallets into the gym lockers and while the lockers were unattended, two suspects stole wallets out of the lockers. The suspects used the stolen credit and debit cards at two major international electronic stores to fraudulently purchase products worth thousands of dollars. The detective believed the burglary suspects were "professionals" since there was never any sign of forced entries into the lockers.

After reviewing security footage, the detective determined the two subjects had returned to the fitness center on two different occasions and had numerous victims, resulting in six cases. Of the six cases, two had been previously closed by another detective due to a lack of leads. In the security footage, the subjects wore masks, so facial recognition was not an option.

The detective's assistant chief told her about "a great tool to use for investigations called N-DEx."

The assistant chief assisted the detective in creating an N-DEx account and provided her with a brief training. The detective searched "locker room and thefts" in the N-DEx System, which returned numerous results. The detective located an offense report that involved two subjects, matching her subjects' descriptions, who stole wallets out of lockers at fitness centers, then used the stolen credit and debit cards at the electronic stores. The detective searched the two names on social media and found her subjects' profiles. She identified both suspects by comparing the images on their profiles to their tattoos and clothing shown in the security footage. The identification of these suspects assisted three other agencies with the successful apprehension and arrest of these subjects.

This was the detective's first time using the N-DEx System, and it helped solve her first case as a detective. She said, "It helped me reopen and solve these cases that my fellow detectives had to close due to lack of leads/information."

A few months later, the detective received a request from a detective from a neighboring agency asking for her assistance with identifying another suspect involved in a locker room burglary. The detective searched the N-DEx system again and found an offense report matching the suspect's description. The detective identified the suspect by comparing images of the subject found online to the still image provided by the other detective. The other detective asked how she was able to identify the suspect, so she sent him the link to request LEEP and N-DEx accounts.

Update:

One subject received deferred adjudication for all of his charges. The other subject's cases still show active but no final disposition yet.

CRD Directory

CRD Management

Matt Hic	:ks	Chief	matt.hicks@dps.texas.gov	512-424-7659
Loann Gar	rcia	Assistant Chief	loann.garcia@dps.texas.gov	512-424-2409
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CIND DITTING OF	110			
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Tierra Hei	ine CJIS/J.	JIS Forms and Fingerprint Card Supplies	tierra.heine@dps.texas.gov	512-424-252
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Access & Disse	emination Bure	eau (ADB)		
Tanya	Wilson	Manager	tanya.wilson@dps.texas.gov	512-424-252
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	Assistance Line	Record Checks		512-424-507
	Assistance Line	Secure site		512-424-247
Criminal Histo	ory Record Info	ormation Services Bureau (CHRIS)		
Sheila	Vasquez	 Manager	sheila.vasquez@dps.texas.gov	512-424-227
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, , , ,	-	Sex Offender Registration Assistance Line	txsor@dps.texas.gov	512-424-280
		Error Resolution Assistance Line	Capanana	512-424-725
Biometric Serv	vices Bureau (E	BSB)		
Stephen	Bell	Manager	stephen.bell@dps.texas.gov	512-424-20

Stephen	Bell	Manager	stephen.bell@dps.texas.gov	512-424-2078
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		24-hour Fingerprint Assistance Line		512-424-5248

Incident-Based Reporting Bureau (IBR)

Brian	Isaac	Manager	brian.isaac@dps.texas.gov	512-424-7893
Erica	Brown	Program Supervisor, CRD	erica.brown@dps.texas.gov	512-424-5376
		LEEP Access	LEEP@dps.texas.gov	512-424-2091
		Texas Data Exchange (TDEx)	TDEX@dps.texas.gov	512-424-2091
		Uniform Crime Reporting (UCR)	NIBRS@dps.texas.gov	512-424-2091
		Use of Force (UOF)	UOF@dps.texas.gov	512-424-2091

CRD Directory (Cont.)

Crime Information Bureau (CIB)

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	TCIC Operations- 24 Hours	ORI Requests/Updates, Offlines, TxGang, LPR	TCIC.operations@dps.texas.gov	512-424-2088
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Compliance and Training Bureau (CAT)

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CRD Auditors and Trainers

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TCIC Audit

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Sex Offender R	registration in			
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